Eracent Solutions At-a-Glance

Eracent's IT Asset Management (ITAM) and Software Asset Management (SAM) solutions help our customers:

- Gain complete visibility into all of their hardware and software assets
- Proactively govern and manage devices and licenses, as well as contracts and agreements
- Optimize licensing costs and get maximum value from hardware assets
- Avoid or reduce the impact of software publisher audits
- Minimize network and endpoint security risks

The IT Management Center™ (ITMC) suite provides these benefits across all computing platforms – from data centers, servers, desktops and mobile devices to cloud and virtual environments.

ITMC Discovery™

Cross - platform discovery and utilization monitoring with the level of accuracy and breadth of scope required to effectively manage even the most complex enterprise infrastructures.

- Network Device Discovery and detailed Software and Hardware Inventory
- Application Utilization Monitoring with unmatched interaction details
- Server Utilization Monitoring to identify underutilized or overtaxed servers
- Cloud Infrastructure utilization monitoring that reports on guests/hosts, cloud subnets, billing information and more to ensure that you get optimal value from your cloud investments
- SaaS Application utilization reporting with subscription reconciliation and reporting
- Software Vulnerability Assessment to identify installed applications that are at risk, enabling quick remediation

ITMC Lifecycle™

Comprehensive lifecycle management for all assets and licenses, supporting optimized utilization of all assets from planning and acquisition through refresh and disposition.

- Asset lifecycle tracking at a level *that cannot be matched by CMDBs, ITSM, or SAM-focused tools.* Includes proactive assignments to people, organizations and detailed locations, chargebacks and other costs, ownership details, asset statuses and more
- In-depth tracking of Contract and License Agreement details to support license management, renewals, lease management, and refresh and disposition processes, among others
- Detailed procurement transaction tracking with links to associated contracts, assets and licenses
- Hardware asset reconciliation to identify unknown, lost or missing devices
- Comprehensive hardware disposition management to maximize value recovery, ensure environmentally responsible disposal, and minimize corporate data risks

IT Management Center (ITMC) is modular and may be licensed as an on-premise application or a hosted solution.

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Continuous License Reconciliation (CLR)™

License reconciliation and optimization reporting that helps minimize the risk and impact of publisher audits, and significantly reduces your software spend.

- Effective lcense position reporting for Microsoft, Adobe and many other publishers whose products are licensed using non-complex models such as Per Device, Per Named User, Enterprise, and more
- Specialized CLR modules reconcile applications with complex license models including IBM's Processor Value Unit (PVU) and Subcapacity, Oracle database applications and Named User Plus (NUP), SAP® Engines, and Microsoft SQL Server

AppStore Plus™ Portal

A flexible workflow platform to automate critical aspects of ITAM and SAM processes including End-User Requests and Approvals, Requisitioning and Provisioning, and License Distribution and Harvesting.

- Reduces manual intervention and turnaround times
- Controls unnecessary purchases by enabling requests to be fulfilled from existing stock
- Increases the value realized from IT investments by redeploying and reusing them
- Provides auditable process steps and user updates

IT-Pedia®

A subscription service that provides access to an extensive IT product data library. Enhances the quality, value and usability of <u>any</u> ITSM, ITAM, SAM or Procurement system by automating the creation and maintenance of asset and service catalogs. Gets systems speaking the same language.

- Provides non-discoverable details about millions of products of all types in a consolidated, easy-to-access source. Eliminates the need to manually search for this information.
- Enrichment data based around SKUs and manufacturer product codes includes:
  - ✓ Makes, models, application names, versions, editions, UNSPSCs and much more
  - ✓ Vendor details, licensing programs and product use rights
  - ✓ Hardware attributes such as weight, physical dimensions and power usage
- Includes critical end-of-life (EOL) and end-of-support (EOS) dates, which are key when planning refresh cycles to ensure future compatibility and avoid security risks around older applications that can no longer be patched

Eracent provides an open API, web services integration methods, and Eracent Data Extractors (EDEs) to seamlessly share data with third-party Discovery, ITSM, Procurement, SAM and other systems.

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